

**Haringey Council** 

-Report for: Overview and Scrutiny Committee – 27 <sup>th</sup> July 2015	Item Number:	8
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Title:	The Council's End of Year Performance Assessment - Quarter Four, 2014/15
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Report Authorised by:	Charlotte Pomery, Assistant Director Commissioning
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Lead Officer: Margaret Gallagher, Performance Manager
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Ward(s) affected:	Report for Key/Non Key Decisions:
All	N/A

### 1 Describe the issue under consideration

- 1.1 This report informs Overview and Scrutiny Committee of progress against the Council's outcomes and strategic priorities during 2014/15, providing an overview of key performance trends and achievements as well as areas of good and weaker performance on an exception basis. This is the final report on the delivery of the Corporate Plan 2013-15.
- 1.2 The report briefly sets out the proposals to report performance against the Corporate Plan 2015 2018 in a more outcome-focused and transparent way, which will be the subject of a presentation to the Committee.

#### 2 Cabinet Member introduction

N/A

### 3 Recommendations

- 3.1 Overview and Scrutiny Committee is asked to note:
- 3.1.1 the progress made against the Council's Corporate Plan priorities in Q4 and for the year 2014/15.
- 3.1.2 the plan to report on delivery of the Corporate Plan 2015-18 in a more outcome focused and transparent way.



# 4 Alternative options considered

4.1 No other alternatives were considered.

# 5 Background information

- 5.1 The Performance Assessment Report is a highlight and executive summary report based on a self assessment of the Council's performance in Quarter Four 2014/15 against the Council's outcomes and strategic priorities as set out in the <a href="Corporate Plan">Corporate</a> Plan agreed at Cabinet on 9<sup>th</sup> July 2013.
- 5.2 The key outcomes for the borough for 2013-15 were:
  - Outstanding for all: Enabling all Haringey children to thrive
  - Safety and wellbeing for all: A place where everyone feels safe and has a good quality of life
  - Opportunities for all: A successful place for everyone
  - A better council: Delivering responsive, high quality services and encouraging residents who are able to help themselves to do so
- 5.3 Reporting on the Corporate Plan 2015-18 will follow a new format, which will provide clear and transparent data, intelligence and insight to multiple audiences (i.e. the public, Members, partners and officers), with minimal time lag. Performance indicators will measure progress against the outcomes we are seeking to achieve in Haringey. As well as looking back at recent performance, we will be able to look ahead and predict how the work we are doing will impact on the outcomes we want to achieve, through the projects in our transformation programmes and associated activity.

## 6 Overview of performance – 2014/2015

- Analysis of indicator status against targets as set out in the Corporate Plan Scorecard (Appendix 1) shows:
  - That for 61% of indicators we met or were close to meeting targets set
  - Targets were not achieved for 13 indicators (19%)
  - The data was not available or targets were not set for the remaining 20%
- 6.2 Using the Scorecard, areas which are performing well or improving in the period and those which require further focus will be highlighted briefly in an oral presentation to the Overview and Scrutiny Committee.